

1. Title of the certificate (TR)
<b>Bilgi İşlem Destek Elemanı Mesleki Yeterlilik Belgesi</b>
(Seviye 4)
(1) In the original language

2. Translated title of the certificate (EN)
<b>Information Processing Support Personnel VQA Vocational Qualification Certificate</b>
(Level 4)
(1) If applicable. This translation has no legal status.

3. Profile of skills and competences		
A typical holder of the certificate is able to:		
UNIT CODE	TYPE	UNITS
12UY0106-4	MANDATORY	<b>Occupational Health and Safety, Environment Protection, Work Organization and Professional Development</b> <ul style="list-style-type: none"> <li>• Explains OHS measures.</li> <li>• Explains environment protection measures.</li> <li>• Defines quality applications.</li> <li>• Explains work organisation.</li> <li>• Defines activities needed to be carried out for professional development.</li> </ul>
12UY0106-4/A2	MANDATORY	<b>Basis of Information Technologies</b> <ul style="list-style-type: none"> <li>• Explains the basis of computer.</li> <li>• Explains basic computer use.</li> <li>• Describes the basic features of computer components.</li> <li>• Explains the working principles of the computer peripherals.</li> <li>• Explains basic network concepts.</li> <li>• Explains cabled and wireless networking technologies.</li> <li>• Explains the properties of simple active network equipment.</li> </ul>
12UY0106-4/A3	MANDATORY	<b>Creating and Installing IT Hardware Park</b> <ul style="list-style-type: none"> <li>• Explains network cabling.</li> <li>• Performs network cable termination and testing.</li> <li>• Explains physical installation of IT hardwares.</li> <li>• Performs physical installation of IT hardwares.</li> </ul>
12UY0106-4/A4	MANDATORY	<b>Configuration of IT Systems</b> <ul style="list-style-type: none"> <li>• Explains the configuration process of active network equipment.</li> <li>• Explains the methods of providing Internet connection and wireless network security.</li> <li>• Explains the installation process of the server operating system.</li> <li>• Explains configuration operations for server services.</li> <li>• Explains the steps to be taken when the computer system is first run.</li> <li>• Explains the installation process of personal computer operating system.</li> <li>• Installs operating system.</li> <li>• Installs network and internet connection.</li> <li>• Describes the steps for installing programs and tools.</li> <li>• Describes the configuration of peripherals that will be served for the common</li> </ul>

		use.
<b>12UY0106-4/A5</b>	<b>MANDATORY</b>	<b>Maintenance, Detecting the Fault and Troubleshooting of IT Systems</b> <ul style="list-style-type: none"> <li>• Explains the maintenance operations of IT systems.</li> <li>• Explains the process of replacing IT hardwares and network structures.</li> <li>• Replaces the computer component with new ones.</li> <li>• Explains the process of detecting the fault source in the computer system.</li> <li>• Explains the troubleshooting operations on IT systems.</li> <li>• Fixes simple problems on IT hardwares.</li> <li>• Explains IT support activities for in-house users.</li> </ul>

4. Range of occupations accessible to the holder of the certificate <sup>(1)</sup>
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<sup>(1)</sup> If applicable

**(<sup>1</sup>) Explanatory note**  
This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.  
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## 5. Official basis of the certificate

<b>Name and status of the body awarding the certificate</b> Information Processing Support Personnel (Level 4) Vocational Qualification Certificate, is awarded by Authorised Certification Bodies authorised by Vocational Qualification Authority. The list of Authorised Bodies available at: <a href="http://www.myk.gov.tr/ybk">http://www.myk.gov.tr/ybk</a>	<b>Name and status of the national/regional authority providing accreditation/recognition of the certificate</b> Vocational Qualification Authority (Mesleki Yeterlilik Kurumu) Ziyabey Caddesi 1420. Sokak No:12 Balgat Çankaya/ANKARA TURKIYE <a href="http://www.myk.gov.tr">www.myk.gov.tr</a>
<b>Level of the certificate (national or international)</b> ISCO 08: 3513 and Level 4- Turkish Qualifications Framework  Detailed information on Turkish Qualifications Framework available at: <a href="http://www.tyc.gov.tr">http://www.tyc.gov.tr</a>	<b>Grading scale / Pass requirements</b> It is required that the candidate must be successful at the fields of A1,A2,A3,A4 and A5 for obtaining Information Processing Support Personnel (Level 4) Vocational Qualification Certificate.
<b>Access to next level of education/training</b> It is evaluated that the continuance of persons holding this certificate to their careers on National Qualifications below will be appropriate:  12UY0106-5 - Information Processing Support Personnel- Level 5	<b>International agreements</b> -
<b>Legal basis</b> Vocational Qualification Authority Law No. 5544	

## 6. Officially recognised ways of acquiring the certificate

<p>This document is prepared for candidates applying to authorised certification bodies, in the case of meeting the performance criteria after theoretical and applied assessments are made and each required unit for obtaining the qualification is successfully completed.</p> <p>The performance criteria and assessment rates may be different for each qualification.</p> <p><b>Entry requirements</b> There is not an entry requirement for this national qualification.</p> <p><b>Information</b> 12UY0106-4/24/07/2013 Rev. No:01</p> <p><b>Additional information</b> It is an equitable, transparent and confidential system including rules and activities regarding the development and application of technical and vocational education standards and qualifications, and accreditation, authorisation, audit, assessment, certification related to them, based on national and international occupational standards. The levels of VQA Vocational Qualification Certificates in relation to Turkish Qualifications Framework are defined as a result of comparing the learning outcomes of the related national qualification to TQF level descriptors. TQF level descriptors, defining the minimum learning outcomes required for the qualifications levelled according to TQF, are available at <a href="http://www.tyc.gov.tr/st">http://www.tyc.gov.tr/st</a>. Since TQF is referenced to European Qualifications Framework (EQF), eight TQF levels correspond to eight EQF levels. Level 4 qualifications for which this certificate herein is issued are defined as "Employee exercises self-management for the work or study activities that are usually predictable, but are subject to change; supervises the routine work of others, taking some responsibility for the evaluation and improvement of work or study activities."</p> <p><b>More information (including a description of the national qualifications system) available at:</b> <b>Vocational Qualifications Authority</b> <a href="http://www.myk.gov.tr">www.myk.gov.tr</a> <a href="http://www.tyc.gov.tr">www.tyc.gov.tr</a> <b>Europass</b> <a href="http://www.europass.gov.tr">www.europass.gov.tr</a> <a href="https://europass.cedefop.europa.eu/">https://europass.cedefop.europa.eu/</a></p>
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